



SGC Training, Terms of Purchase, edition 1, dated 2023-11-14

s. 1 of 1

1. Application

1.1 These terms of purchase (hereinafter "Terms") apply between Svenskt Geoenergi Centrum AB, 556923-0187, (hereinafter "SGC") and the natural or legal person (hereinafter "Customer") who in any form uses or takes part in SGC's physical or web-based training courses (hereinafter "courses").

1.2 The Customer has accepted the Terms and Conditions for the trainings by the Customer:

- (i) starts using the training courses; or
- (ii) pay for the training courses; or
- (iii) contract in writing or orally with the SGC remotely (phone/web/email).

1.3 These Terms and Conditions apply unless there is another mandatory law that conflicts with the Terms and Conditions. For private consumers, the Consumer Purchase Act and the Distance Contracts Act apply. More information about the Consumer Purchase Act and the Distance Contracts Act can be found on the Swedish Consumer Agency's website, <http://www.kov.se/>. In the event of a dispute, SGC will follow the recommendations of the General Complaints Board (ARN). More information about this can be found at <http://www.arn.se/>.

2. Payment

2.1 By placing an order, entering into an agreement or commencing a training course with SGC, the Customer confirms that the Customer is aware that this entails a payment responsibility. SGC offers invoice payment and cooperates with Nets on card payment.

3. Right of complaint for private individuals

In the unlikely event that a Customer who is a private individual is not satisfied with a training course, the Customer may cancel the purchase within 30 days from the date of purchase, provided that the training course has not been completed. This must be notified in writing to info@geoenergientrum.se.

4. Right of withdrawal

4.1 When the Customer is a private individual and purchases a training course, the Customer is entitled to a 14-day right of withdrawal whereby the Customer can notify SGC that the Customer regrets the purchase. The right of withdrawal applies from the day the Client booked the training. If the deadline expires on a Saturday or other public holiday (and Christmas Eve and New Year's Eve), the deadline is extended to the following weekday. Note. If the training has started, the right of withdrawal does not apply. If the Customer wishes to cancel the purchase, SGC should be contacted at info@geoenergientrum.se. The Customer can also notify SGC by completing and mailing the Swedish Consumer Agency's form to SGC, forms can be [found here](#). You should send the form to SGC at the following address: Svenskt Geoenergi Centrum AB, Hedvig Möllers gata 12, 223 55 Lund.

4.2 When exercising the right of withdrawal, SGC refunds the amount paid within 30 days of SGC receiving information about the desire to exercise the right of withdrawal.